



THE BULKELEY HOTEL

BEAUMARIS, ISLE OF ANGLESEY

Check In and Checking Out - We request guests keep their keys throughout their stay and upon check-out please place room keys in the room key box on the reception desk. Guests are asked to vacate their rooms by 11:00 hrs. This may be extended by special arrangement for an additional 'Late Checkout' charge of £10 per hour. If you wish to depart before 07:30 we please ask you to settle your bill the night before for your convenience. **Luggage** - If you require luggage portage please place your request with reception who will arrange a porter to collect your luggage.

Car Parking - The hotel offers limited free parking to hotel residents on a first-come-firstserved basis. Whilst every care is taken to protect your property the hotel cannot be responsible for any loss or damage. Please register your car with reception upon arrival.

Payment - Your payment card has guaranteed your accommodation booking prior to your arrival and payment together with any extras charged is payable at reception upon departure. We accept all major credit cards; Visa, Mastercard, Maestro, Visa Debit, Amex, Solo and Electron.

Housekeeping - Our housekeeping staff will clean your room and replenish toiletries during your stay. If you would also like fresh towels please place used towels in your bath for removal as towels placed on the towel rail will remain untouched by our housekeepers as our commitment to reducing the environmental impact of laundry services. Alternatively, if you prefer that no staff enter your room please place your room card on the outside door handle displaying the 'Still Asleep' sign and clean towels and toiletries and refreshments are available upon request by dialling 'O' and will be placed outside your room.

Night Porter - At night-time 10pm-7am public access to the hotel is closed and a night porter is available to assist you. Please dial 'O' if you require assistance. Should you 01248 810415 remembering to take your mobile phone with you. There may be a short delay up to 15 minutes in answering the door as the night porter carries out necessary hotel security checks. Please do not attempt to prop open hotel exit doors as this poses a security risk to staff and other guests.

Internet Access - Bulkeley Public wifi is available throughout the hotel. Please select Bulkeley Public Guest on your device and enter the password 'BHguest2023'. **Newspapers** - Please inform reception if you would like a newspaper delivered to your room in the mornings of your stay and which newspaper is your preference.

Gift Shop - Gift items are available to purchase 10am-10pm. Please ask at reception for assistance with any purchases from the hotel's gift shop.

Hidden Beauty Salon - A range of relaxing massages, facials and beauty treatments is available to guests should you wish to pamper yourself during your stay. To book your appointment, please call Llinos - 07858 439694 or Gwen - 07715 988478

Sculpted Hairdresser & Barbers - Offering unisex cuts and colour treatments to guests. To book your appointment, please call Sarah - 07817698677



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Art Gallery - Our Art Gallery displays temporary exhibitions from local artists with artwork for sale from reception and is open 10am-10pm every day except during private functions. Please refer to The Bulkeley website Arts & Emporium section at www.bulkeleyhotel.co.uk for exhibition dates.

Security - The hotel has a number of CCTV cameras throughout the hotel, which are monitored 24hrs a day. The hotel also has at least one person on duty 24hrs ensuring our guests a restful nights sleep. Public access to the hotel is restricted 10pm-7am when the hotel entrances are locked. A Safe deposit is available upon request at reception.

Smoking / Vaping Policy - Smoking and vaping are prohibited throughout all indoor areas of the hotel and this is only permissible in the outdoor smoking area at the seafront of the hotel. Any attempt to smoke or vape from hotel bedroom windows will trigger our highly sensitive fire alarm system and should under no circumstances be attempted.

Damages - Please note that any damages to hotel property either in the bedroom or public areas will be charged accordingly, including additional cleaning costs or loss of revenue from nocturnal enuresis.

Fire or Emergency - Please study the fire plan on the back of the bedroom door and familiarise yourself with the closest fire exit. In the unlikely event of fire please evacuate the building upon the sound of the fire alarm and congregate in the car park at the hotel's seafront. If you require assistance during an evacuation please hang the fire sign from your inside door onto your outside door handle throughout the duration of your stay. In case of medical or other emergency, please contact reception by dialling 'O'

Newspapers & Wake-up calls - Alarm clocks are provided in your room for your convenience and Newspapers delivered to your room can be ordered from reception as well as a wake up call if required.